

Routes Home Resolution List Criteria:

Introduction:

As well as supporting EEA Nationals to end rough sleeping, Routes Home also seeks to assist Non-EEA nationals with complex immigration issues to exit rough sleeping. To do this Routes Home employs a Street Legal Immigration Advisor who will work with clients who are rough sleeping to either help resolve their case and secure accommodation and support during this process and following its resolution, or, will facilitate a dignified return to a home country through assisted voluntary return

Who the resolution list for:

Clients with support needs who have a history of rough sleeping and who's immigration status is the key issue in preventing them from exiting rough sleeping. At the point of referral the client's immigration status should be unknown or unresolved.

What Routes Home will do for those referred to the Resolution list:

Clients who are referred to and accepted onto the resolution list will be case worked by our Street Legal Immigration advisor who will work towards resolving their immigration status.

Routes Home will where possible provide accommodation for the client whilst their case is being worked on. Where Routes Home are not immediately able to source a bed space at the point of referral, Routes Home will inform the referring agency. The Street Legal worker will begin case working the client in advance of any Routes Home bed space becoming available.

Where a client's immigration status is resolved and the client is eligible for assistance in the UK, Routes Home will support the client into appropriate accommodation in the UK.

If the client's case cannot be resolved (eg: if leave to remain is not granted) and the client is ineligible for assistance in the UK, then Routes Home will support the client to make a dignified voluntary return to their home country.

Routes Home works in partnership with the Home Office to obtain information on client's immigration status or application status and to progress client's applications in order to help them exit rough sleeping and destitution

Fund: the GLA provide a small fund available to NSNO and outreach team to apply to which is administered by Routes Home for the purpose of facilitating applications for leave from long term non-EEA national rough sleepers with no recourse to public

funds. More information about the resolution fund can be seen on the resolution fund criteria and application form on www.routeshome.org.uk

How to refer to the resolution list:

- Clients referred to the resolution list from outreach teams must have the agreement from their local authority street population lead or equivalent.
- Clients can be referred to the resolution list by using the Routes Home referrals form found on our website www.routeshome.org.uk. The form can be emailed to referrals@routeshome.org.uk. Referring agencies can contact routes home on 0203 092 7455 to discuss referrals or to speak to our Immigration advisor