

Routes Home

Information on services Spain



Homeless services in Spain

Madrid

Accommodation services

The Red de Atención a Personas sin Hogar has 1.367 permanent beds, plus other 474 beds during the “cold emergency”. Seven municipal centres help more than 2.500 personas a year.

The Red de Atención a Personas sin Hogar is formed by:

SAMUR Social 112

Services offered: 24/7 assistance and support for homeless people in Madrid.

Contact number: 112

Centro de Acogida San Isidro

Services offered: Provides services for homeless people with drug, alcohol and mental health problems.

Address: Paseo Rey, 34 28008 Madrid

Phone: +34 917 581 550

Fax: +34 917 581 565

Email: casanisidro@madrid.es

Federación de Asociaciones de Centros de Integración y Ayuda a Marginados (FACIAM)

Services offered: coordination and support for organisations working with homeless people.

Contact: María Elena Ayuso Address: c/ Martín de los Heros, 22 - 28008 Madrid

Opening hours: 9:00 - 14:00

Phone: +34 915 595 923

Fax: +34 915 592 657

Email: faciam@faciam.org

Drug and Alcohol Problems

D. G. de Coordinación de la Dependencia

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Information on services Spain *continued*

D. G. de Coordinación de la Dependencia *continued*

Services offered: Social Services Madrid. Offers general information for people with drug problems.

Address: C/ Gran Vía, 3 Madrid - 28013

Phone: 012

Mon-Fri 8:00 h. - 22:00 h. Sat-Sun and holidays 10:00 h. - 22:00 h.

Centro de Atención a las Drogodependencias (CAD)

Services offered: Provides services and assistance for people with alcohol and drug problems.

Address: Calle Verde Viento, 16 28021 Madrid

Phone: +34 917 231 110

Email: cadvillaverde@madrid.es

Mental Health

Red de Atención Social a Personas con Enfermedad Mental

Services offered: Social Services Madrid offers help and support for people with mental problems. The network has 5600 beds in different institutions, offers free assistance for people between the ages of 18 and 65 with severe mental problems.

Consejería de Asuntos Sociales

Dirección General de Servicios Sociales

Subdirección Gral. de Atención a la Discapacidad y la Enfermedad Mental.

Teléfono: +34 913 925 472 / +34 913 925 466 / +34 913 925 461

CARITAS MADRID

Address: Martín de los Heros Número 21 - 28008 Madrid

Phone: +34 915 489 580

Fax: +34 915 418 759

Email: caritasmadrid@caritasmadrid.org

RED CROSS MADRID

Address: Calle Muguet, 7 – 28044

Phone: +34 915 325 555

www.cruzrojamadrid.org