

# Routes Home

## Languages spoken

Estonian, Russian

## Airlines

Easy Jet, Estonian Airlines.

## Information on services Estonia

## Coaches

Greenline – 4 departures per week from London Victoria



## General information about Estonia

### Welfare benefits

Individual welfare benefits are not available in Estonia. When a person returns to their family the head of household makes an application to Social services for any additional household costs.

Individuals without family are accommodated in Social Service night shelters and are therefore not entitled to financial assistance.

### The Police

As in all A10 countries the police have a very harsh approach to rough sleepers. Police may be more sympathetic to older homeless people and those who have lost their home and may be willing to give out information about charities or day centres.

## Accommodation services

### Salvation Army

Address, other contact details

Address: Pelastusarmeija  
T: [358] (09) 6812300  
F: [358] (09) 601131  
E: finland@pelastusarmeija.fi

Services offered

The Salvation army will provide shelter to homeless men and women upon reconnection to their country of origin. If the client has severe alcohol issues they will be able to link them into appropriate services.

Max length of stay

Not known.

Other information

Call the number above and ask for a referral form to email.

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## Information on services Estonia *continued*

### City Authorities in Estonia

Estonian citizens need to contact the city authority from the area they come from. The authority provides details of a night shelter in that area which the person may be able to access upon reconnection.

#### Kuressaare Linnavalitsus

Address, other contact details

Tallinna 10, Kuressaare 93819  
SAAREMAA  
T: 00372 455 0500  
F: 00372 453 3590  
[www.kuressaare.ee](http://www.kuressaare.ee) (Estonian, English, Russian)  
E: [linn@kuressaare.ee](mailto:linn@kuressaare.ee)

#### Rakvere Linnavalitsus

Address, other contact details

Tallinna 5, Rakvere 44306 LÄÄNE-  
VIRUMAA  
T: 00372 322 5870  
F: 00372 322 5871  
[www.rakvere.ee](http://www.rakvere.ee) (Estonian, English)  
[linnavalitsus@rakvere.ee](mailto:linnavalitsus@rakvere.ee)

#### Pärnu Linnavalitsus

Address, other contact details

Suur-Sepa 16, Pärnu 80098  
PÄRNUMAA  
T: 00372 444 8200  
F: 00372 444 8201  
[www.parnu.ee](http://www.parnu.ee) (Estonian and English)  
[linnavalitsus@lv.parnu.ee](mailto:linnavalitsus@lv.parnu.ee)

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English, Russian)  
E: [linn@kuressaare.ee](mailto:linn@kuressaare.ee)

#### Mustvee Linnavalitsus

Address, other contact details

Tartu 28, Mustvee 49603 JÕGEVAMAA  
T: 00372 772 6161  
F: 00372 772 6100  
[www.mustveelv.ee](http://www.mustveelv.ee)  
E: [info@mustveelv.ee](mailto:info@mustveelv.ee)

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## Information on services Estonia *continued*

### Põltsamaa Linnavalitsus

#### Address, other contact details

Lossi 9, Põltsamaa 48104 JÕGEVAMAA  
T: 00372 776 8569  
F: 00372 776 8551  
www.poltsamaa.ee (Estonian, English, Russian)  
E: info@poltsamaa.ee

### Jõgeva Linnavalitsus

#### Address, other contact details

Suur 5, Jõgeva 48306 JÕGEVAMAA  
T: 00372 776 6500  
F: 00372 776 6511  
www.jogevalv.ee (English only)  
E: info@jogevalv.ee

### Detox and rehab

Detox and clean/dry accommodation is available in Estonia. Clients must be able to pay 50 euros per month for the cost of this.

### Other services

#### Convictus

##### Address, other contact details

St. Paul Street 13  
118 46 Stockholm  
T: 08 462 90 20  
M: 070 714 63 21  
F: 08 642 90 56  
E: convictus@convictus.org

##### Services offered

Works with homeless people including those with substance misuse problems. Also provides day services.

##### Other information

Convictus is a nonprofit, religious or political organization that works with homelessness, addiction and health in Estonia. Convictus has two daytime activities for the homeless: listed above

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