

Routes Home

Languages spoken
Bulgarian

Airlines
Easy Jet, British Airways

Information on services Bulgaria

Coaches
Greenline – 6 departures per week from
London Victoria
Ecolines – 2 arrivals in London per week.



General information about Bulgaria

Housing and homelessness

Housing registers are kept by local authorities, with priority given to families/people with dependent children. However, these are often not up to date. Homelessness in itself does not guarantee access to housing.

Social services

The Bulgarian Law on Social Assistance states that social services are responsible for assisting people with daily activities and to achieve social inclusion. This may include temporary accommodation for homeless people (in Sofia) and housing in specialist institutions. Social services are provided by the state, local authority and by individuals registered with the Agency for Social Assistance.

Individuals wishing to access social services must make a request in writing from their current address to the local Director of Social Assistance. This triggers a needs assessment. Fees are payable for social services in most cases. The level of charge is determined nationally and calculated as a percentage of the income of the client. Fees are not payable by people without income or savings and by people in certain institutions.

Welfare benefits

Welfare benefits provided to households rather than individuals in Bulgaria. The head of the family makes an application to Social Services on behalf of the person returning home on the basis of additional household costs.

Individuals without family are accommodated and supported in Social Service night shelters. They are therefore not entitled to any financial assistance.

The Police

Police in Bulgaria may take a harsh approach to rough sleepers, especially gypsies. Police are generally more sympathetic to older homeless people and those who have lost their home and may be willing to give out information about charities or day centres.

Routes Home

Information on services Bulgaria *continued*

Detox and rehab services

In Bulgaria, substitution treatment is funded by the National Health Insurance Fund. Drug treatment is provided by a combination of state psychiatric hospitals; psychiatric dispensaries, psychiatric wards in hospitals.

Institute for Ecology of Cognition

Address, other contact details

TC Phoenix House, 1407 Sofia, Lozenetz
5 Rilski Ezera Street, ap.1
Bulgaria
T: +359 2 962 3584, +359 898 209 175
F: +359 2 868 7568

Narconon Bulgaria Drug Info Centre

Address, other contact details

Plovdiv 4000
Bul. Sankt Peterburg No1
Radka Zhivkova, Bulgaria
T: 0359(0)888 457 381
T: 0359(0)878 104 701
E: nnplovdivbg@gmail.com

Client group

People with substance misuse problems

Maximum length of stay

None

Alcoholics Anonymous

Address, other contact details

Chokoba, near Krushare.
T: 0884 592 547
E: <http://aa-bg.dir.bg>

Other information

Weekly meetings on Tuesday afternoons.
Phone for confirmation beforehand.

Drugsinfo

Address, other contact details

T: 0888 991 866
<http://www.drugsinfo-bg.org/bg>

Services offered

Support, rehabilitation and social integration for people with drug problems as well as consultancy and support to families and friends

Bulgarian Family Planning and Sexual Health Association (BFPA)

Address, other contact details

67 Knyaz Dondukov Boulevard, Sofia 1504

Services offered

Health care centres for women and sex education programmes for the 14 to 19 year olds in seven cities in Bulgaria.

Other information

Contact the main office in Sofia who will direct to local services
